

**Pursuing Operational Excellence Task Force  
Meeting Agenda**

**May 15, 2020**

***Zoom meeting 10:00-12:00 p.m.***

***<https://ncsu.zoom.us/j/94344006070>***

1. Welcome Marie Williams, Associate Vice Chancellor for Human Resources and Katharine Stewart, Vice Provost for Faculty Affairs; CO-Chairs
2. Discussion topics:
  - a. Creating a shared understanding of Operational and Organizational Excellence
  - b. Creating a shared understanding of some of the challenges keeping us from achieving Operational Excellence
3. Wrap up and Next Steps