



MINUTES

University Library Committee

30 September 2021

1pm-2pm

Meeting via Zoom

1. **Call To Order** - Martin Hubbe, *Professor, and Buckman Distinguished Scientist, College of Natural Resources, Chair*
2. **Introductions and Welcome to the University Library Committee** Greg Raschke, *Senior Vice Provost and Director of Libraries* (10 minutes)
3. **Libraries Hours and Service Portfolio Discussion** Greg Raschke; Rob Rucker, *Chief Strategist for Student Success* (20 min)
 - a.  ULC Hours and Services September 2021
 - b. Rob provided an update on hours, services, and trends in lending during the pandemic. Libraries staff are trying to recover from crisis mode. Libraries are once again open to the general public, and hours have returned to levels consistent with pre-pandemic service levels.
 - c. Greg asked for a motion to approve the Libraries service hours as proposed.
 - d. Kevin moved to approve. Jane Hoppin seconded the motion.
 - e. The Libraries proposed fall schedule was approved.
4. **Libraries Efforts to Advance Student Affordability** Will Cross, *Director, Open Knowledge Center* (20 min)
 - a. Link to presentation:
 ULC Open Education and Student Success at NC State.pdf
 - b. The Libraries takes several approaches to tackling the problem of student affordability, which involves the work of dozens of Libraries staff
 - i. Textbooks
 1. Increases in textbooks costs far outpace the CPI.
 2. We estimate that our textbook lending program has saved students \$15M since it started in 2009, or approx 424K per semester in savings.
 - ii. Temporary Access to Chapters Online (TACO) program
 1. Controlled Digital Lending program, quickly developed as a response to the pandemic, allows us to continue the textbook

reserve lending program in digital formats, avoiding the need for students to access physical reserves materials during the pandemic.

iii. Open Educational Resources

1. Heart of these efforts is the Alt Textbook program. Its goals are to reduce student costs today, and change the system for tomorrow
2. Example: Professor Michael Steer's popular Microwave and RF Design Radio Systems textbook has been converted into an OER through this program
3. We continue to explore other resources that can change the system
4. We engage with students to get a better sense of the issues affecting students today, and hear from them in their own voices
5. Worked with student government to identify faculty OER champions. Dr. Carlos Goller was awarded the first Faculty Open Education Resources Award.
6. Estimate that these efforts have saved students \$15-20M since 2009

iv. Open Pedagogy Incubator

1. Designed to support faculty who want to explore new ways to do teaching and learning that leverage open educational resources.
2. Dr. Maria Gallardo Williams's work with VR in Chemistry education was cited as an example

c. What's next

- i. Continue textbook lending program
- ii. Exploring possibility of extending access to Controlled Digital Lending
- iii. Open Cafe Express program is building communities to share ideas about improving student affordability
- iv. We are working across the UNC System to ensure that the most common 101 classes through the system are now using OERs. We worked with faculty to bring together open resources, openly licensed videos, and homework assignments for courses like calculus, macroeconomics, and anatomy and physiology.
- v. We are currently recruiting for a new position: Librarian for Student Success and Affordability, who will help focus our efforts around affordability.
- vi. The Libraries continues to foster community discussions about data privacy issues.
- vii. Many instructors feel a pull to move to all-in or inclusive models for digital textbooks, which include quizzes and other assignments. The Libraries may not purchase access to these materials, therefore we cannot provide free access to these resources. For this reason, we discourage use

of these products when possible, but we understand that this is not always feasible.

Notes recorded by: Jill Sexton

Next meeting: Thursday November 18, 2021, 10am-11am