

ANNUAL REPORT

University Standing Committee _____ Dining _____

Academic Year Covered by Report ____ 2016-2017 _____

Date Report Submitted ____ 6/26/2017 _____

Report Submitted by _____ Jeff Webster _____

Number of times committee met ____ 6 + 1 field trip _____

RECOMMENDATIONS

The student officers responsible for appointing committee members need to make their appointments sooner. There were three student members not appointed until November and December. Student feedback is vital for this committee and it can't happen with empty seats. Unless there are objections, to help with getting earlier appointments the committee chair will reach out to the student government officers and remind them of the importance of student representation on the Dining Committee and to encourage quick appointments.

SUMMARY OF DISCUSSION ITEMS/ACTIVITIES OF COMMITTEE

Stephanie Bullock-Allen was elected to serve as chair for the 2017-2018 year.

The committee had six regular meetings and one field trip to the Agroecology Education Farm, to learn how NC State Dining has partnered with them and how they operate.

At the first meeting NC State Dining staff provided an overview of services and programs they offer. This overview is beneficial to new committee members as many do not know the extent of dining services on campus.

For each of the meetings committee members were given an assignment to visit a dining location and provide feedback at the next meeting. These assignments were typically a type of location (e.g. dining hall, coffee shop, or restaurant) rather than a specific location. These assignments were intended to broaden the member's experience with dining services.

In addition to discussion of the assignment each meeting had some updates from dining on current activities, upcoming changes to services, recommendations with comments requested or discussions of initiatives.

The student members we had were more involved in the committee discussions than previous years. This included the normal bringing feedback on their or friends experience at dining facilities but more importantly they were asking questions of the dining staff and offering suggestions for improvements. As part of this increased involvement there were some questions from students about their role in the committee.

- Can students be appointed for subsequent years? When asked, the student government officers were unsure.
- The committee chair is required to be a continuing employee member. Can we have a vice chair (or similar) that is a student member? This would provide them a way to be more involved.

There are several changes to dining services based on student feedback (surveys and committee members) that were discussed in the committee and have or will be implemented.

- Additional Sunday hours in the dining halls
- Use of meal swipes for ice cream in Talley Market
- The addition of Smoothie U to Tapingo
- A new meal period, splitting the long lunch period
- A new set of meal plans for 2017-2018
- Dining hall guest meals

RECOMMENDATION FOR REVISION OF CHARGE AND/OR MEMBERSHIP CONFIGURATION (if applicable)

If the student members can be appointed early in the year then there is interest in adding a few more student members to allow for additional feedback and ideas.