

November 17, 2015

Minutes, University Dining Committee Meeting

Location: Talley Student Center, Room 5101

The meeting began at 4:00 PM; attendance is recorded on a Google spreadsheet. The meeting was informal (no procedural rules were followed).

New business:

1. Lisa Eberhart reported on the results of the surveys completed for the 1887 Bistro.
 - a. Assignment: Faculty and staff were to take a peer to lunch and evaluate the experience as a venue for university business. Students were to take a peer to late-night and evaluate as a venue for social opportunity.
 - b. Ratings from 10 responders:
 - Price: 8/10
 - Location: 8/10
 - Menu selections: 6/10
 - Service 6/10
 - How likely to bring an associate (faculty/staff): 4/5
 - How likely to bring a friend (students): 3/5
 - c. Comments from the survey and from participants at this meeting included:
 - i. Several suggestions for menu items/tweaks were offered, including the need to provide a vegan option, burgers, French fries, chocolate cake with Howling Cow ice cream, and whole wheat bread. There was general agreement that the meal was high-quality and a good value for the cost.
 - ii. The notice about how to tip the wait staff is tucked into the check folder and came as a surprise after paying - suggestions were made for how to make it easier to tip the wait staff. Shawn mentioned that their base pay is different (higher) from commercial restaurants and the staff depends less on tips for their salary.
 - iii. The most likely students to use the venue are 1st and second year undergraduates who live on campus, as older students are more likely to live off campus and seek off-campus venues
 - iv. A disadvantage for faculty and staff who do not work near the TSC is the lack of convenient parking. This was a particular concern for the College of Veterinary Medicine Events Coordinator and Foundation representative, as they would need to drive potential clients and donors from the Centennial Biomedical campus.
 - v. Finding the venue closed on a Saturday night at the time a show at the auditorium finished was a surprise. Shawn and Kenny Hemmer discussed the plans to coordinate restaurant hours with events held at Talley SC as time goes by. Currently they are completing the process to provide a cash bar with alcohol in the building for events.

- vi. There is a need for a reservation system. Kenny Hemmer stated that there will soon be a listserv available to order a reservation. There is currently not enough staff to man a telephone system but this is something that they will consider with time.

Old business:

1. Chair Bernie Hansen updated the committee on the status of the psychology graduate course project on improving compliance with composting. Data collection is complete; the students will meet with BH to analyze the data and plan to present it to the course. A summary of the project and their findings will be provided to TJ Willis, manager of the TSC.
2. Shawn Hoch updated the committee on the status of Tapingo. The system has been deployed and its launch at NCSU generated largest day 1 adoption (well over 200 people) in the company's history. All venues except the dining halls, convenience stores, the Atrium, and the Vet School Cafe are registered in the system. The system accepts meal plans and credit cards but can't be linked to the conference cards issued to committee members. Bernie Hansen reported that the IT group at the CVM are ready to set up URL links to the system for the Vet School Cafe as soon as University Dining is ready to go. Randy Lait and Shawn Hoch described some of the "learning issues" encountered with its implementation, for example:
 - a. Venues with rotating menus had every menu item listed as available and several customers ordered and paid for food that did not exist that day.
 - b. When a venue ran out of a particular menu item they needed to learn to tag that item as not available in the system

Other business

1. Assignment for the next meeting (in January) will be to install and use Tapingo and respond to a survey to describe the experience. Bernie Hansen and Lisa Eberhart will create the survey and provide more specific instructions.
2. Shawn Hoch mentioned that the campus-wide survey results will be compiled in January or by February at the latest; results of that survey may point to more targeted surveys that can be completed by committee members.
3. Lisa Eberhart reported that the university was recognized as the first university to complete the Partnership for a Healthier America's Healthier Campus Commitment (see addendum)

The meeting was adjourned at 4:35 pm.

Respectfully submitted,

Bernie Hansen
Chair, University Dining Committee

Addendum:

North Carolina State University Becomes First Institution to Complete Partnership for a Healthier America's Healthier Campus Commitment

The university met its goals to make healthier choices easier for its students, faculty and staff

WASHINGTON, DC – Today, the Partnership for a Healthier America (PHA), which works with the private sector and PHA Honorary Chair First Lady Michelle Obama to make healthier choices easier, announced that North Carolina State University, one of its first Healthier Campus Initiative partners, completed its commitment to expand healthier options across its campus.

NC State University is one of 38 colleges and universities that have signed onto a three-year commitment to adopt guidelines around nutrition, physical activity and programming. Implementing all 23 guidelines two years ahead of schedule, NC State University is the first campus to successfully complete its commitment, encouraging healthier options among the more than 40,000 students, faculty and staff on campus each year.

“Just a year ago, PHA launched its Healthier Campus Initiative in an effort to create healthier food and physical activity environments on campuses across the nation,” said PHA CEO Lawrence A. Soler. “The fact that NC State has already met all elements of its commitment is a testament to their leadership in the effort to make healthier choices easier on college and university campuses, and we couldn’t be prouder to have them on board as a PHA partner.”

“Our commitment to providing a healthier campus and the strengths of our campus wide partnerships are reflected in this significant achievement,” NC State Chancellor Randy Woodson said. “We’re proud to be part of this critical effort and hope our leadership spurs others to provide healthier options in their communities.”

Through its commitment to PHA, NC State University has built upon existing efforts, creating a healthier environment for its entire community. Of the 23 commitment elements implemented, a few highlights include:

- Offering a Dietitian’s Dish wellness meal daily at breakfast, lunch and dinner.
- Designating healthier food and beverage options in vending machines, c-stores and dining facilities using the Wolf-Approved healthy icon program.
- Ensuring that free water is available at all dining, recreational and educational facilities.
- Providing more than 150 group fitness classes each week in addition to more than 25 intramural activities each year.
- Opening a Functional Training area on campus, featuring more than 4,000 square feet of functional fitness space, complete with a cargo net, dip bars, sit-up benches, wall ball targets and box jumps.
- Combatting food insecurity on campus and throughout the community through the Feed the Pack Pantry.

A full overview of the commitment is available on [PHA’s website](#).

As with all of PHA’s partners, each of the commitment elements have been verified by a third party and will be publicly reported in PHA’s annual progress report.

About PHA

The Partnership for a Healthier America (PHA) is devoted to working with the private sector to ensure the health of our nation’s youth by solving the childhood obesity crisis. In 2010, PHA was created in conjunction with – but independent from – First Lady Michelle Obama’s Let’s Move! effort. PHA is a nonpartisan nonprofit organization that is led by some of the nation’s most respected health and childhood obesity experts. PHA brings together public, private and nonprofit leaders to broker meaningful commitments and develop strategies to end childhood obesity. Most important, PHA ensures that commitments made are commitments kept by working with unbiased, third parties to monitor and publicly report on the progress our partners are making. For more information about PHA, please visit www.aHealthierAmerica.org and follow PHA on Twitter @PHANews.